PEAK TECHNOLOGIES

Mobile Device Provisioning & Deployment Services

Eliminate lost time, save money, and meet project timelines
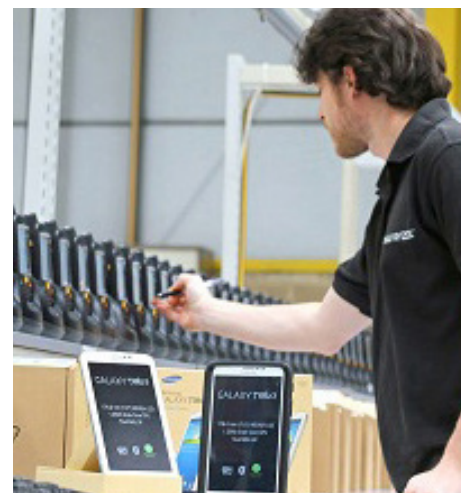
Provision

Whether you require a handful of mobile devices at one site or thousands of consumer and rugged devices across multiple locations, Peak Technologies Manage Mobility team offers a Mobile Device Provisioning & Deployment service that provides you the power to outsource all staging, provisioning setup and kitting tasks to our team of experts. Our extensive knowledge of applications, operating systems, connectivity settings and hardware allows us to efficiently manage the entire procurement, provisioning, kitting and deployment process for you so that your team can focus on your core business.

The Manage Mobility Mobile Device Provisioning and Deployment Service goes beyond a standard software load. You receive a mobile device exactly like your company requires by user type, kitted with accessories, labeled, packed, and shipped to your individual user facility....fully tested, charged and prepared, delivered on time and on budget. Your employees can use their new mobile devices immediately – right out of the box – with communications, charged batteries and a pre-agreed golden image. Typical provisioning and deployment services include:

- Device receipt and verification, audit of devices against original order

- Charge and test battery

- Asset tag, custom application load, configure and functional test

- Configure voice, data, email, camera, internet, barcode symbology, etc...

- Features & functions enabled/disabled per your specifications

- Customizable inserts & information (next steps, cards, user instructions, etc..)

- Carrier activations, phone number transfers or device swaps

- Project/Deployment management services

Business Benefits

- Avoid delays in achieving project timelines with deployment-ready mobile devices

- Redeploy key internal staff to higher value strategic projects and initiatives

- Manage assets postdeployment with real-time reporting

- Maximize uptime by saving time and manpower

Peak Manage Mobility - Built on proven, repeatable and scalable processes

- **Dead on Arrival (DOA) Check –** upon receipt of assets, our team will test & inspect devices to ensure DOAs are replaced/repaired by the hardware vendor before staging begins.

- **Smart Staging –** when possible, smart staging will be used to automate software deployment across multiple devices helping to reduce lead time and errors.

- **Asset Reporting –** a completed asset report provided including: serial number, asset number, IMEI number, SIM number, ship to location, ship to date, shipping tracking number etc. Other customer specific relevant details (MAC address/phone number etc.) is made available via our online portal.

- **Quality Control (QC) –** prior to shipment, quality checks completed during hardware staging, including automated QC and testing of all working components of a device to ensure the device is acceptable to ship.

- **Gold Image Deployment –** prior to staging, Gold Image and 1st article signed off by customer to ensure accuracy - automated loading prevents human error and ensures all devices are loaded consistently.

- **Asset Labeling –** prior to shipment, unique asset labels applied to all devices, including customized messaging or phone number (if required). Unique asset labels may also be attached to accessories and consumable items. Asset labeling enables tracking and traceability by you and the Manage Mobility team.

- **SIM Management –** for activation services prior to shipment, all SIM cards will be activated and installed into devices.

- **Shipping –** hardware is securely packaged to reduce the risk of damage and shipped with a copy of the completed asset report to specific sites. Tracking number and proof of deliveries are made available if required.

Why Peak is the right choice

Managing the device set up process in-house may initially seem like a cost-saving measure. However, provisioning and deploying mobile devices is an extremely time-consuming process, requiring extensive knowledge of applications, wireless carriers software and hardware. We have optimized our process to ensure efficiency and accuracy while deploying 100's of thousands of devices. Ultimately, what may seem like a small task can put a significant strain on your workforce and detract from your core business initiatives. When you outsource this process to our team of experts, we ensure that your device-provisioning project is rapid and runs smoothly from end-to-end. By working with the Peak Manage Mobility team, we maximize your uptime saving you a significant amount of manpower and money.

Contact Us

Order online or contact us today!

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